

**Breckland District Councillors report for Annual Parish Meeting, 2017
Shipdham, Scarning and Cranworth**

Achievements:

- Opening of Travel Lodge and Cinema in Thetford – improving **economy** and environment in town
- Building of 11 houses in Mileham, funded by the Council – start of programme of **house provision** in partnership with Breckland Bridge
- Near completion of **Local Plan** – setting the future of housing, open spaces and commercial growth up to 2036
- Dualling of A11 and energy supplies to Snetterton, will enable corridor **commercial growth**
- New call centre telephone system enables quicker and more efficient service to callers, cutting down waiting times. Residents able to pay for more **on line** 24/7. Garden Waste subscribers gone up to 21,000 since on line payment.
- **Income** from commercial investments, enables council tax to be kept low.
- **Community projects** such as Our Day Out given £230K national funding to continue programme for next three years for those with Dementia and their carers. Leisure and activity programmes provided for all ages and abilities.

Actions:

- Restructuring of back office staff has enabled more efficient and effective delivery of services with minimal redundancies
- Continuance of shared management with South Holland, together with some shared services such as licencing enable savings
- Continuance of shared services with other agencies, i.e. Norfolk Waste Partnership, enables maximum savings and benefits
- Continued exploration of sharing other services to drive down costs and maximise delivery

Outcomes:

- Despite increase in Council tax, BDC remains the lowest District Council tax in the country.
- Actions as above have enabled continued delivery of front line services to the public including better on line facilities.

Future:

Dualling of A47 between North Tuddenham and Easton

Market Town initiatives

Continued decrease of anti-social behaviour

Managing unsightly sites in District

Delivery of Thetford Enterprise Park

One Stop Shops/ Early Help Hubs for residents – co-location of public sector organisations